

Release notes

SMART Notebook™ software 10 for Windows® and Mac computers

About these release notes

These release notes document changes in SMART Notebook™ collaborative learning software 10, its minor releases and its service packs for Windows® operating systems and Mac OS X operating system software.

Product information

SMART Notebook software provides the tools to create and deliver engaging, interactive learning experiences across grades, subjects and learning styles. SMART Notebook software 10 is powerful, intuitive and easy to use.

Extraordinary made simple™

SMART™

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10.7 updates

About this release

This release includes support for SMART Board™ 800 series and 400 series interactive whiteboards and SMART Board 8070i interactive displays, the Calligraphic Pens tool and the Common File Format (.iwb).

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.7.143.0	February 4, 2011
Gallery Setup	2.0.21.1	
Language Setup	2.2.21.4	
SMART Product Update (SPU)	4.0.86.3	

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.7.150.0	February 4, 2011
Gallery Setup	1.2.62.0	
SPU	4.0.115.1	

Computer requirements

Windows operating systems

- Pentium® 4 processor or better
- 512 MB of RAM (1 GB recommended)
- 2 GB of free hard disk space
- Windows XP SP3, Windows Vista® SP2 or Windows 7 operating system
- Internet Explorer® Internet browser 6.0 or later
- Adobe® Flash® Player 10
- DirectX® technology 8.1 or later for SMART Video Player

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SMART Notebook software 10 for Windows and Mac computers

Mac OS X operating system software

- 1.5 GHz Intel® processor or better
- 1 GB of RAM
- 1 GB of free hard disk space for minimum installation (2 GB for full installation with Gallery collections)
- Mac OS X 10.5.8 operating system software or later
- Adobe Flash Player 10

Highlights

General

- SMART Notebook software supports multitouch gestures on SMART Board 800 series interactive whiteboards and other SMART interactive products with multitouch support.
- On a SMART Board 800 series interactive whiteboard, two users—one using a pen and the other using his or her finger—can create and manipulate objects at the same time in SMART Notebook software.
- A Quick Start Tutorial is available.
- The new Calligraphic Pens tool is like the Pens tool, but it smoothes your writing or drawing and produces lines of varying thickness.

NOTE

The Calligraphic Pens tool is available only if your computer is connected to a SMART interactive product.

- SMART Notebook software can import and export Common File Format (.iwb) files.
- SMART Notebook software includes user interfaces in Croatian and Serbian.

Mac OS X operating system software

- The software's performance is better, especially with images and shapes and pages with image fills.
- SMART Notebook software 10.7 introduces Spotlight and Quicklook integration for .notebook files. As a result, .notebook files that contain the search text appear in the OS search results and you can preview the contents of .notebook files without actually opening SMART Notebook software.

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

Resolved issues

- SMART Notebook software 10.7 starts more quickly than previous versions.
- SMART Notebook software can save files to network drives in a dependable manner.
- When you search for items in the *Gallery* tab, the results more accurately reflect what you're searching for.
- SMART Notebook software includes improved language support, in particular improved support for right-to-left languages.
- The toolbar displays correctly.
- Writing on the interactive whiteboard or using screen shades no longer triggers Windows 7 operating system finger gestures (when enabled).
- SMART Notebook software 10.7 includes the following improvements relating to Adobe Flash Player compatible files:
 - You can type text in the Scrolling Text Banner.
 - Flash Cards recognize all written numbers.
 - The Text Splitter and Random Text Tool support accented characters.
 - You can enter text in the Spinner (Mac OS X operating system software).
 - Editing the Dice – Keyword item works as expected.
- Exporting to HTML now works with Firefox® and Safari browsers in addition to Internet Explorer Internet browser (with the SVG viewer plug-in).
- Many issues involving the SMART Notebook Document Writer becoming unresponsive have been resolved.

Known issues

General

- When you use SMART Notebook Document Writer, equations and tables can overlap.
- If you attempt to capture a document that contains OpenType fonts using the Document Writer feature, a warning message appears and prompts you to save the document in version 9 format.
- Exported .iwb files don't support SMART Notebook Math Tools graphs.

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SMART Notebook software 10 for Windows and Mac computers

- If SMART Board Tools isn't running when SMART Notebook software starts, SMART Notebook software might not recognize input from the interactive whiteboard. To resolve this issue, always ensure that SMART Board Tools is running before you start SMART Notebook software.

Windows operating systems

If you press the **Fill** button with your finger or a pen, and then select fill properties in the *Properties* tab, you're unable to apply those properties to an object by pressing it. You can, however, select an object with your finger or pen, and then apply properties to it from the *Properties* tab.

Mac OS X operating system software

If both the pen user and the touch user select the Text tool, one user starts editing text, and then the other user starts editing text before allowing the first user to finish, SMART Notebook software can stop responding. To prevent this from happening, ensure that only one user uses the Text tool at a time.

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10.6 SP1 and SP3 updates

About these releases

These releases include SMART Document Camera™ 330 support and resolve certain issues.

NOTE

SP1 is specific to Windows operating systems, and SP3 is specific to Mac OS X operating system software.

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.6.141.1	May 27, 2010
Instant Conferencing	10.1.17.1	December 8, 2009
Gallery Setup	1.2.46.2	November 4, 2009
Language Setup	2.2.16.2	April 1, 2010
SPU	4.0.86.3	February 4, 2010

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.6.238.3	September 22, 2010

Computer requirements

No changes from previous release (see page 9).

Highlights

- You can access the SMART Document Camera 330 through SMART Notebook software.

IMPORTANT

PowerPC® based Mac computers do not support the SMART Document Camera.

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

Resolved issues

General

- The pen tool in SMART Notebook software is more reliable.
- You have improved pen performance when writing in digital ink over a background grid, detailed image or Adobe Flash Player compatible file.
- You can see SMART Notebook Math Tools equations more clearly.
- During SMART Notebook Gallery setup, you can add additional language support.
- When you use the Infinite Cloner tool, objects appear exactly where you drop them.

Windows operating systems

- When SMART Notebook software is set to a right-to-left language, such as Hebrew or Arabic, the cursor aligns to the right.
- You can see image files more clearly when you open SMART Notebook files.
- You can more reliably alternate between touch recognition and drawing with a pen.
- When you write on a SMART Notebook page that has many large images or Gallery items, digital ink is smoother.
- Network performance is improved when SMART Notebook software is configured to access a shared gallery.

Mac OS X operating system software

- You can enter accented characters in text boxes using key combinations.
- You can import or drag larger images into a SMART Notebook file.



NOTE

Image files over 100 MB can reduce system performance.

- You can edit text inside a shape and the previous text doesn't reappear.
- You can use Adobe Flash Player compatible files in SMART Notebook software on Intel based computers using Mac OS X operating system software.

Known issues

General

- The Gallery setup window is always displayed in English.

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SMART Notebook software 10 for Windows and Mac computers

Mac OS X operating system software

- When you resize Adobe Flash Player compatible sticky notes from the Lesson Activity Toolkit, SMART Notebook software closes unexpectedly.
- When Adobe Flash Player 10.1 is installed on a PowerPC based Mac computer, SMART Notebook software can quit unexpectedly when you use Adobe Flash Player compatible content within your SMART Notebook file. You can avoid this by reverting to Adobe Flash Player 10.0.

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10.6 updates

About this release

This release includes additional math features, SMART Exchange™ online community integration, and support for additional operating system versions. It also resolves certain issues.

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.6.94.0	December 24, 2009
Instant Conferencing	10.1.17.1	
Gallery Setup	1.2.46.2	
Language Setup	2.2.7.0	
SPU	4.0.85.1	

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.6.95.0	January 8, 2010
Welcome Center	10.6.22.0	December 31, 2009

Computer requirements

Windows operating systems

- Pentium III 750 MHz processor or better
- 512 MB of RAM (1 GB recommended)
- 800 MB of free hard disk space for minimum installation (2 GB for full installation with Gallery collections)
- Windows XP, Windows Vista or Windows 7 operating system
- Internet Explorer Internet browser 6.0 or later
- Adobe Flash Player 10
- Windows Media® Player 9 or later for SMART Recorder
- DirectX technology 8.1 or later for SMART Video Player

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SMART Notebook software 10 for Windows and Mac computers

Mac OS X operating system software

- 1 GHz PowerPC G4 or G5 processor or Intel processor
- 1 GB of RAM
- 800 MB of free hard disk space for minimum installation (2 GB for full installation with Gallery collections)
- Mac OS X 10.5.8 operating system software or later
- Safari application program 1.3.2 or later
- Adobe Flash Player 10

Highlights

General

- SMART Notebook Math Tools features
 - Shapes (perfect circle, perfect square, isosceles triangle, equilateral triangle, scalene triangle, regular polygons)
 - Measurement tools (ruler, protractor, compass, Geodreieck protractor)
- SMART Exchange online community integration
 - Online resources linked to the SMART Exchange online community
 - Dynamic label in the Gallery tree

Windows operating systems

- Automatic access to online help in 10 languages
- Windows 7 operating system support
- Transparent mode with floating menu

Mac OS X operating system software

- Mac OS X 10.6 (Snow Leopard) operating system software support

Resolved issues

General

- Improvements to object animation
- Resolution of translation issues

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

Mac OS X operating system software

- Resolution of issues that caused the software to stop responding or to close unexpectedly
- Increased reliability for the Page Recording feature
- Increased reliability for the Click Through feature
- Reduced lag or skip while writing on a SMART Board interactive whiteboard
- Resolution of issues that caused individual lines to incorrectly join together while writing on a SMART Board interactive whiteboard
- Reduction in CPU usage on Mac OS X 10.6 (Snow Leopard) operating system software

Known issues

General

- Animations created in SMART Notebook software might not behave as expected. These issues don't affect animations opened in SMART Notebook software 10.6 but created in an earlier version.

Windows operating systems

- Windows 7 operating system's security settings prevent some drag and drop operations. However, you can still complete these operations using copy and paste.
- SMART Notebook software's performance improves when the Windows 7 operating system's flicks are deactivated. For more information, see smarttech.com/kb/144274.
- Under certain circumstances, the SMART Notebook software installation from CD can stop responding. For more information, see smarttech.com/kb/144155.
- Under certain circumstances, an unavailable network resource message can appear during a SMART Notebook software repair. For more information, see smarttech.com/kb/144156.

Mac OS X operating system software

- If you install SMART Notebook software 10.6 and then install SMART Response™ interactive response software 2.5, the *Full Screen* toolbar might not appear when you display the page in Full Screen view. For information on how to resolve this issue, see smarttech.com/kb/143836.
- You're unable to type accented characters in text boxes using special key combinations. For more information, see smarttech.com/kb/144091.

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10 SP3.5 updates

About this release

This release includes support for SMART Board D600 series interactive whiteboards and resolves certain issues.

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.0.631.3	September 30, 2009
SMART Tools	10.0.582.7	September 17, 2009
SMART Bridgit™ software	3.4.161.2	January 16, 2009
Welcome Center	10.0.528.7	September 17, 2009
Gallery Setup	1.2.38.1	
Language Setup	1.2.51.2	
Activation wizard	1.3.19.0	
SPU	4.0.57.0	

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.0.407.3	
SMART Tools	10.0.323.3	July 16, 2009
SMART Bridgit software	3.4.161.2	January 16, 2009
Welcome Center	10.0.147.1	July 16, 2009
Gallery Setup	1.2.38.0	
SPU	4.0.95.0	

Computer requirements

No changes from previous release (see page 15).

Highlights

- Support for the dual-touch, dual-write SMART Board D600 series interactive whiteboards

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SMART Notebook software 10 for Windows and Mac computers

Resolved issues

General

- Improved object animation

Mac OS X operating system software

- Support for Gallery Setup on Mac OS X 10.5.7 or later
- Ability to open with a single click Adobe Flash Player compatible files that previously required a double click

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10 SP3 updates

About this release

This release includes improved handwriting recognition support and other enhancements and resolves certain issues.

About this release

This release includes improved handwriting recognition support as well as other enhancements and resolves certain issues.

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.0.596.3	July 30, 2009
SMART Tools	10.0.392.6	July 23, 2009
SMART Bridgit software	3.4.161.2	January 16, 2009
Welcome Center	10.0.392.6	July 23, 2009
Gallery Setup	1.2.38.1	
Language Setup	1.2.50.1	
Activation wizard	1.3.16.0	
SPU	4.0.57.0	

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.0.383.3	July 31, 2009
SMART Tools	10.0.323.3	July 16, 2009
SMART Bridgit software	3.4.161.2	January 16, 2009
Welcome Center	10.0.147.1	July 16, 2009
Gallery Setup	1.2.38.0	
SPU	4.0.95.0	

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

Computer requirements

Windows operating systems

- Pentium III 750 MHz processor or better
- 512 MB of RAM (1 GB recommended)
- 1 GB of free hard disk space for minimum installation (2 GB for full installation with Gallery collections)
- Windows XP or Windows Vista operating system
- Internet Explorer Internet browser 6.0 or later
- Adobe Flash Player 8 or later
- Windows Media Player 9 or later for SMART Recorder
- DirectX technology 8.1 or later for SMART Video Player

Mac OS X operating system software

- 1 GHz PowerPC G4 or G5 processor or Intel processor (universal binary) or better
- 512 MB of RAM
- 1 GB of free hard disk space for minimum installation (2 GB for full installation with Gallery collections)
- Mac OS X 10.4.11 or 10.5 operating system software
- Safari application program 1.3.2 or later
- Adobe Flash Player 10

Highlights

General

- Improved handwriting recognition support
- Clone Page icon available for the customizable toolbar

Windows operating systems

- Slovak language support

Mac OS X operating system software

- Floating Tools improvements

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

Resolved issues

- When you use the backgrounds and themes feature, backgrounds apply only to the current page.
- When you insert a page, it inserts after the current page rather than at the end of the document.

RELEASE NOTES

SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10 SP2 updates

About this release

This release includes certain enhancements.

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.0.517.2	April 28, 2009
SMART Tools	10.0.314.5	April 7, 2009
Welcome Center	10.0.314.5	April 15, 2009
Gallery Setup	1.2.38.1	
Language Setup	1.2.38.1	
Activation wizard	1.2.5.0	
SPU	4.0.59.0	

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.0.354.2	
SMART Tools	10.0.285.2	
SMART Bridgit software	3.4.161.2	
Welcome Center	10.0.285.2	
Gallery Setup	1.2.38.0	
SPU	1.1.27.0	

Computer requirements

Windows operating systems

- Pentium III 750 MHz processor or better
- 512 MB of RAM (1 GB recommended)
- 250 MB of free hard disk space for minimum installation (1 GB for full installation with Gallery collections)
- Windows XP or Windows Vista operating system

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SMART Notebook software 10 for Windows and Mac computers

- Internet Explorer Internet browser 6.0 or later
- Adobe Flash Player 8
- Windows Media Player 9 or later for SMART Recorder
- DirectX technology 8.1 or later for SMART Video Player

Mac OS X operating system software

- 1 GHz PowerPC G3, G4 or G5 processor or Intel processor (universal binary) or better
- 512 MB of RAM
- 250 MB of free hard disk space for minimum installation (1 GB for full installation with Gallery collections)
- Mac OS X 10.4.11 or 10.5.4 operating system software
- Safari application program 1.3.2 or later
- Adobe Flash Player 10 or later

Highlights

Windows operating systems

- SPU enhancements enable users to update their software without accessing SMART's website.
- Updates to SMART Number Cruncher allow its use at the same time as SMART Notebook software 10.
- Themes feature enhancements:
 - Users can apply themes without affecting text.
 - If a theme is deleted, users can undo the deletion.
 - Themes grouped with backgrounds instead of as a separate folder.
- Object animation improvements:
 - Users can animate multiple objects at the same time.
 - Users can animate creative pen strokes.
- Clear Page button is available for the customizable toolbar. The button clears all objects from a page.
- Show/Hide Alignment button is available for the customizable toolbar. The button toggles object alignment on and off.

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SMART Notebook software 10 for Windows and Mac computers

- Essentials for Educators gallery renamed as Gallery Essentials, and is the default gallery when SMART Notebook software starts.
- Over 1,200 new educational clip art images.

Mac OS X operating system software

- New folder structure for installed files makes it easier to find executable files.
- Enhanced support for Adobe Flash Player compatible files.
- Improved language support.
- Lesson Activity Toolkit (LAT 2.0) enhancements:
 - New activities, pages and examples.
 - Links to video tutorials and support materials.
 - Updated random text, group and image picker, score board and note reveal tools.

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SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10 SP1 updates

About this release

This release includes certain enhancements.

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.0.187.1	July 31, 2008
SMART Tools	10.0.163.1	July 31, 2008
SMART Bridgit software	3.3.23.0	January 10, 2008
Welcome Center	10.0.163.1	July 31, 2008
Gallery Setup	1.2.30.1	July 30, 2008
Language Setup	1.2.36.1	July 28, 2008
Activation wizard	1.1.163.0	July 21, 2008
SPU	3.1.55.1	July 25, 2008

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.0.147.1	July 30, 2008
SMART Tools	10.0.266.3	November 20, 2008
SMART Bridgit software	3.2.23.0	January 10, 2008
Welcome Center	10.0.147.1	July 30, 2008
Gallery Setup	1.2.0	
SPU	1.1.19.0	

Computer requirements

No changes from previous release (see page 23).

Highlights

Windows operating systems

- Windows XP SP3 support
- Toolbar ToolTips

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SMART Notebook software 10 for Windows and Mac computers

- Smaller SMART Notebook software tabs
- New default fonts for text tool
- New toolbar buttons
- Import support for .pptx and .flp files
- Hand-drawn table recognition
- Close button and auto-hide for contextual toolbar
- Improved frame-per-second rate for SMART Document Camera
- Object animation support in Windows 2000 operating system

Mac OS X operating system software

- Hand-drawn table recognition
- New toolbar buttons
- Automatic hiding of the half ribbon
- Support for Mac OS X 10.5.4 operating system software

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SMART Notebook software 10 for Windows and Mac computers

SMART Notebook 10 summary

Software component version numbers

Windows operating systems

Component	Version	Date (if applicable)
SMART Notebook software	10.0.123.0	May 1, 2008
SMART Tools	10.0.123.0	April 3, 2008
SMART Bridgit software	3.3.23.0	January 10, 2008
Welcome Center	10.0.123.0	May 6, 2008
Gallery Setup	1.2.26.0	April 8, 2008
Language Setup	1.2.32.0	April 3, 2008
Activation wizard	1.0.94.0	May 7, 2008
SPU	3.1.44.0	April 25, 2008

Mac OS X operating system software

Component	Version	Date (if applicable)
SMART Notebook software	10.0.57.0	May 7, 2008
SMART Tools	10.0.52.0	April 2, 2008
SMART Bridgit software	3.2.23.0	January 10, 2008
Welcome Center	10.0.57.0	May 7, 2008
Gallery Setup	1.2.13.0	
SPU	1.1.9.0	

Installation notes

- If you previously installed SMART Board software, remove it before installing SMART Notebook software 10.
- If you want to install Senteo™ software (version 1.0 SP3 or earlier) on the same computer as SMART Notebook software, install Senteo software first. If you already installed SMART Notebook software 10, remove it, install Senteo software, and then reinstall SMART Notebook software 10.

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SMART Notebook software 10 for Windows and Mac computers

- If you want to install Senteo software (version 1.0 SP3 or earlier) and SMART Notebook software 10 on a Mac computer with Mac OS X v10.5 (Leopard) operating system software, install the software as follows:
 - Install Senteo software first. If you already installed SMART Notebook software 10, remove it, install Senteo software, and then reinstall SMART Notebook software 10.
 - Install and open SMART Notebook software 10 before you install SMART Board drivers 10.
 - If you install SMART Notebook software 10 on a Mac computer and an error message appears stating that SMART Notebook software is unable to open, reinstall SMART Notebook software.
 - If you install SMART Notebook software 10 on a Mac computer that has no Internet connection and you want to install Essentials for Educators gallery content, you must install this content manually. Browse to the CD, select **Content/SMART Essentials**, double-click the **SMARTEssentials.gallerycollection** file, and then follow the on-screen directions.

Computer requirements

Windows operating systems

- Pentium II 450 MHz processor or better
- 256 MB of RAM (512 MB recommended)
- 180 MB of free hard disk space for minimum installation (840 MB for full installation with Gallery collections)
- Windows 2000, Windows XP or Windows Vista operating system
- Internet Explorer Internet browser 6.0 or later
- Adobe Flash Player 8
- Windows Media Player 9 or later for SMART Recorder
- DirectX technology 8.1 or later for SMART Video Player

Mac OS X operating system software

- 700 MHz PowerPC G3, G4 or G5 processor or Intel processor (universal binary) or better
- 256 MB of RAM (512 MB recommended)
- 85 MB of free hard disk space for minimum installation (825 MB for full installation with Gallery collections)

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SMART Notebook software 10 for Windows and Mac computers

- Mac OS X 10.4.11 or 10.5.4 operating system software
- Safari application program 1.3.2 or later

Highlights

- Improved user interface
- Toolbar customization
- Page grouping
- Customizable themes
- Senteo assessment software question insertion
- SMART Document Camera image insertion
- Magic Pen tool
- Table integration
- Locking interactive whiteboard
- Active alignment
- Object animation
- Page recording
- Shape Recognition tool
- Color and gradient fill effects
- Improved spell check
- Improved SMART Recorder
- SMART Learning Marketplace
- Online Essentials for Educators
- Welcome Center

NOTE

For more information on these changes, see smarttech.com/kb/118455.

Resolved issues

General

- You can create an image of the SMART Notebook software installation and clone it onto other computers.
- You can enter a valid activation code during the SMART Notebook installation to activate the software.
- The SMART Notebook software installation removes previous versions of Gallery Setup.

Mac OS X operating system software

- You can drag folders to the trash to remove applications.

Known issues

General

- When you install SMART Notebook software, you can select the option to install the Lesson Activity Toolkit and Gallery files. If you select this option, the installation takes more time to

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SMART Notebook software 10 for Windows and Mac computers

complete.

- If your .notebook file includes gradient or pattern fill effects and you export it as a PDF or HTML file, the exported file may display these fill effects incorrectly.
- You're unable to open SMART Notebook software and Number Cruncher 1.1.1.0 on the same computer.
- If you insert a numeric Senteo software question on a .notebook file page, Senteo software can display incorrect results.
- You're unable to use the Print Capture feature if SMART Notebook software is already started.
- The only video files you can insert on a .notebook file page are .flv files, even if you install additional encoders to support the insertion of other video file types.
- SMART Notebook software doesn't save your animation settings when you close your file.
- Animated notes can lose their original shape.
- You're sometimes unable to retrieve animated objects that move off the side of the whiteboard area.

Windows operating systems

- You're unable to open a spotlight or magnifier using the Magic Pen tool on computers with a 16-bit or lower color quality and running the Windows Vista 64-bit or Windows 2000 operating systems.
- Using the Eyedropper tool causes SMART Notebook software to stop responding on computers with a 16-bit or lower color quality and running the Windows Vista 64-bit or Windows 2000 operating system.
- You're unable to use the Print Capture feature on computers running the Windows Vista 64-bit operating system.
- You're unable to use the Page Recording feature on computers running the Windows 2000 operating system.
- You're unable to use the Animation feature on computers running the Windows 2000 operating system.

Mac OS X operating system software

- SMART Notebook software can close unexpectedly on Mac OS X 10.5 (Leopard) operating system software. After it closes for the first time, SMART Notebook software can close unexpectedly more frequently.
- If your .notebook file includes gradient or pattern fill effects and you print it, the printed file can display these fill effects incorrectly.

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SMART Notebook software 10 for Windows and Mac computers

- Adding multiple Adobe Flash Player compatible files to your .notebook file can significantly reduce the performance of Mac computers.
- SMART Notebook software behaves unexpectedly if you move its executable file to a location other than the **Applications/Notebook Software** folder on Mac computers.

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SMART Notebook software 10 for Windows and Mac computers

Related release notes

- *SMART Product Drivers 10 for Windows and Mac Computers* (smarttech.com/kb/132754)

Contact us

If you experience difficulty with your SMART product, please contact your local reseller before contacting SMART Support. Your local reseller can resolve most issues without delay.

NOTE

To locate your local reseller, visit smarttech.com/wheretobuy.

All SMART products include online, telephone, fax and e-mail support:

Online	smarttech.com/contactsupport
Telephone	+1.403.228.5940 or Toll Free 1.866.518.6791 (U.S./Canada) (Monday to Friday, 5 a.m. – 6 p.m. Mountain Time)
Fax	+1.403.806.1256
E-mail	support@smarttech.com

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