Education Software Installer 2014

INSTALLATION GUIDE
FOR WINDOWS OPERATING SYSTEMS
Product registration

If you register your SMART product, we'll notify you of new features and software upgrades.

Register online at smarttech.com/registration.

Keep the following information available in case you need to contact SMART Support.

Serial number: ________________________________

Date of purchase: ________________________________

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www.smarttech.com/patents
06/2014
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Chapter 1
Getting started

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This guide explains how to install the following software using the Education Software Installer:

- SMART Notebook® collaborative learning software 14.1
- SMART Notebook Math Tools software
- SMART Product Drivers 11.6
- SMART Ink® 2.2
- SMART Response® 2014 assessment software

This guide is intended for teachers, IT administrators and others responsible for installing software on teachers’ computers.

To use this guide, you must have access to the installation DVD or the Internet.

Computer requirements

NOTE
Operating systems and other third-party software released after this SMART software might not be supported.

Before you install the software, ensure your teachers’ computers meet the minimum requirements:

- Pentium® 4 processor or better
- 2 GB of RAM
Free hard disk space:

<table>
<thead>
<tr>
<th>Software</th>
<th>Space required</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMART Notebook software</td>
<td>832 MB</td>
</tr>
<tr>
<td>Gallery Essentials</td>
<td>575 MB</td>
</tr>
<tr>
<td>Lesson Activity Toolkit</td>
<td>136 MB</td>
</tr>
<tr>
<td>SMART Product Drivers</td>
<td>595 MB</td>
</tr>
<tr>
<td>SMART Ink</td>
<td>92 MB</td>
</tr>
<tr>
<td>SMART Response software</td>
<td>521 MB</td>
</tr>
<tr>
<td>Supporting files</td>
<td>295 MB</td>
</tr>
<tr>
<td><strong>Recommended total free hard disk space</strong></td>
<td><strong>3 GB</strong></td>
</tr>
</tbody>
</table>

- Windows 7 SP1, Windows 8 or Windows 8.1 operating system
- Microsoft® .NET Framework 4 Client Profile for SMART Notebook software and SMART Ink
- Microsoft Visual Studio® 2010 Tools for Office for SMART Ink
- Adobe® Flash® Player 13 ActiveX® control for SMART Notebook software
- Adobe Flash Player 13 Firefox® plug-in for SMART Notebook software and SMART Response software
- Adobe Reader® 8.0 or later
- DirectX® technology 9 or later for SMART Notebook software
- DirectX 9 compatible graphics hardware for SMART Notebook software
- Internet Explorer® Internet browser 8 or later
- Internet access to download SMART software

**IMPORTANT**
The required Adobe Flash Player, Microsoft .NET Framework and Microsoft Visual Studio 2010 prerequisites will be installed automatically when you run the EXE file.

**Deploying the software**
If you’re an IT administrator and you want to deploy the software to multiple computers, see the *Education Software Installer 2014 system administrator’s guide* (smarttech.com/kb/170648).
Chapter 2
Installing the software

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Install SMART education software using the complete installer or the web-based installer. The following table explains the differences between the two installers.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Complete installer</th>
<th>Web-based installer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intended use</td>
<td>Installing all or most SMART education software on computers that might not have Internet access</td>
<td>Installing some SMART education software on computers that have Internet access</td>
</tr>
<tr>
<td>SMART education software included in the installer</td>
<td>All software except Gallery collections and language packs</td>
<td>No software</td>
</tr>
<tr>
<td>SMART education software downloaded during installation</td>
<td>Gallery collections and language packs</td>
<td>All software packs</td>
</tr>
<tr>
<td>Included on the DVD</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Available for download from the SMART website</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Download size</td>
<td>558 MB</td>
<td>25 MB</td>
</tr>
</tbody>
</table>

Using the complete installer

Downloading and starting the complete installer
You can start the complete installer by inserting the DVD into the computer or by downloading the complete installer from the SMART website.
CHAPTER 2
INSTALLING THE SOFTWARE

To start the complete installer from the DVD

1. Insert the DVD into the computer.

   The *Education Software Installer* dialog box appears.

   [NOTE]
   If the dialog box doesn't appear, browse to and open `{DVD drive}\SMART Education Software.exe`.

2. Click **Install**.

   The complete installer appears.

To download and start the complete installer from the website

1. Go to `smarttech.com/software`, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.

2. Click the download link for the complete installer.

3. Read the important notice that appears, as terms have changed, and then click the **continue with download** link.

4. Save the file to a temporary location.

5. Double-click the file.

   The complete installer appears.

Installing the software using the complete installer

To install the software using the complete installer

1. Start the complete installer as described in the previous procedures.

2. Click **Next**.

3. Read the software license agreement.
4. If you accept the terms in the software license agreement, select **I accept the terms in the license agreement**, and then click **Next**.

   OR

   If you don’t accept the terms in the software license agreement, select **I do not accept the terms in the license agreement**, and then click **Cancel**.

   **TIP**
   Select a language in the drop-down list to display the software license agreement in that language.

5. Specify the location where you want to install the software, and then click **Next**.

6. Select the software you want to install, and then click **Next**.

   **NOTES**
   - If you select **SMART Notebook** or **SMART Ink**, the complete installer selects **SMART Product Drivers** automatically.
   - If you select **SMART Response** or **SMART Notebook Math Tools**, the complete installer selects **SMART Notebook** and **SMART Product Drivers** automatically.
   - If you have any Internet browsers open on your computer, you are prompted to close them before continuing.
   - If the installer doesn’t detect a valid SMART Notebook Advantage maintenance license, a message appears. Follow the instructions in the message.

7. If you selected **SMART Product Drivers** or **SMART Response** in step 6, select the software you want to start automatically when you first log on to your computer, and then click **Next**.

8. If you selected **SMART Ink** in step 6, select the **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.

   **NOTE**
   The **Make SMART Ink Document Viewer the default PDF viewer** option isn’t available in Windows 8 operating systems.

9. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.

10. If you selected **SMART Notebook** in step 6, select the Gallery collections you want to install on to your computer, and then click **Next**.
11. Move the languages you want to install from the *Available languages* list to the *Selected languages* list, and then click **Next**.

**NOTE**
If a language’s name is in bold text, the complete installer must download the language’s file from the SMART website.

**TIP**
To view the languages’ native names (for example, “Deutsch” for German), select **Show native names**.

12. Click **Install**.

The complete installer installs the software you selected in step 6.

13. Click **Finish** when you’re done.

**NOTE**
Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 6, you might need to restart your computer midway through the installation.

**Using the web-based installer**

**Downloading and starting the web-based installer**
You can download the web-based installer from the SMART website, and then double-click the downloaded file to start it.

**To download and start the web-based installer**

1. Go to smarttech.com/software, click the **Choose a version** button for the software you want to install, and then select the version of the software you want to install.

2. Click the download link for the web-based installer.

3. Read the important notice that appears, as terms have changed, and then click the **continue with download link**.

4. Save the file to a temporary location.

5. Double-click the file.

The web-based installer appears.
CHAPTER 2
INSTALLING THE SOFTWARE

Installing the software using the web-based installer

To install the software using the web-based installer

1. Start the web-based installer as described in the previous procedure.
2. Click Next.
3. Read the software license agreement.
4. If you accept the terms in the software license agreement, select I accept the terms in the license agreement, and then click Next.
   OR
   If you don’t accept the terms in the software license agreement, select I do not accept the terms in the license agreement, and then click Cancel.
5. Specify the location where you want to install the software, and then click Next.
6. Select the software you want to install, and then click Next.

   IMPORTANT
   You must have Internet access to proceed to the next step.

   NOTES
   - If you select SMART Notebook or SMART Ink, the web-based installer selects SMART Product Drivers automatically.
   - If you select SMART Response or SMART Notebook Math Tools, the web-based installer selects SMART Notebook and SMART Product Drivers automatically.
   - If you have any Internet browsers open on your computer, you are prompted to close them before continuing.
   - If the installer doesn’t detect a valid SMART Notebook Advantage maintenance license, a message appears. Follow the instructions in the message.
7. If you selected SMART Product Drivers or SMART Response in step 6, select the software you want to start automatically when you first log on to your computer, and then click Next.
8. If you selected **SMART Ink** in step 6, select **Make SMART Ink Document Viewer the default PDF viewer** to make SMART Ink Document Viewer the default PDF viewer, and then click **Next**.

   ![NOTE](image)
   The **Make SMART Ink Document Viewer the default PDF viewer** option isn’t available in Windows 8 operating systems.

9. If you want to participate in the Customer Experience Program, select **Enable the Customer Experience Program on all devices**, and then click **Next**.

10. If you selected **SMART Notebook** in step 6, select the Gallery collections you want to install on to your computer, and then click **Next**.

11. Move the languages you want to install from the **Available languages** list to the **Selected languages** list, and then click **Next**.

   ![TIP](image)
   To view the languages’ native names (for example, “Deutsch” for German), select **Show native names**.

12. Click **Install**.

   The web-based installer downloads and installs the software you selected in step 6.

   ![IMPORTANT](image)
   If you lose Internet access while the web-based installer is downloading software, the web-based installer does not install the software and displays an appropriate warning message. You must start the web-based installer again to download and install the software.

13. Click **Finish** when you’re done.

   ![NOTE](image)
   Depending on the version of Microsoft .NET Framework installed on your computer and the software you selected in step 6, you might need to restart your computer midway through the installation.
You can remove SMART software using SMART Uninstaller.

To remove SMART software

1. In Windows 7 operating systems, select Start > All Programs > SMART Technologies > SMART Tools > SMART Uninstaller.

OR

In Windows 8 or 8.1 operating systems, go to the All Applications screen and then scroll to and press SMART Uninstaller.

2. Press Next.

3. Select the check boxes of the SMART software and supporting packages that you want to remove, and then press Next.

NOTES

- Some SMART software is dependent on other SMART software. For example, if you select the SMART Notebook check box, SMART Uninstaller selects the SMART Response check box automatically because SMART Response software is dependent on SMART Notebook software.

- SMART Uninstaller automatically removes any supporting packages that are no longer being used. If you choose to remove all SMART software, SMART Uninstaller automatically removes all supporting packages, including itself.

TIPS

- To select all software and supporting packages, press Select All.

- To clear the selection of all software and supporting packages, press Clear All.

4. Press Uninstall.

SMART Uninstaller removes the selected software and supporting packages.

5. Press Finish.